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North Myrtle Beach, South Carolina 29582

RE: 2007-274-C

October 24, 2007

TO: The Honorable Charles L. A. Terreni  
Chief Clerk and Administrator

Dear Mr. Terreni:

Please accept this letter as a motion to Deny Verizon's Motion to Dismiss dated October 15, 2007, and a rebuttle to the letters dated October 17, 2007, from the ORS and HTC attorney, McNair Law Firm.

Verizon stated their motion is predicated on the basis that I am not a customer of theirs. I am a customer, if only indirectly. They own the lines and HTC must rent from Verizon to provide me phone service. Furthermore, Verizon, in conjunction with the PSC, has set the calling limits, restrictions and/or the calling area and HTC is mandated to follow Verizon's "rules" when they rent a line from them. Therefore, Verizon is an intrical party to this calling problem within the city limits of NMB and should not be dismissed as they have requested.

The ORS stated in their letter that no similar complaints have been made and in effect they recommend nothing be done on my complaint. I contend most customers wouldn't take the time to argue this or any other issue against two public utilities as well as the ORS and PSC even when the cause is right. None of us NMB residents should have to pay toll charges to call within city limits.

HTC's response was about the same as the other two only they used about  $\frac{1}{2}$  of their letter explaining they have "calling plans" to resolve my problem. I'm not interested in a calling plan, only in fairness. Even if I knew 500 people in Conway I don't feel I should be able to make those calls toll free but I should be able to call within my own city limits toll free. In addition, before I initiated this complaint I spoke with two managers at HTC and both stated this is a problem that should be resolved and that HTC had been working on it with the PSC for a while. Appears now they both lied to me. I'm irritated that my own phone company has the opportunity to get on the band wagon to rectify this gross irregularity and they fail to take the ball and run with it.

In conclusion, HTC, Verizon and the ORS all feel this is to expensive, not worth it for on "single customer" and a waste of time to do an EAS study. I also contend a study is unneeded. It doesn't take a study to do whats fair and what should have been addressed when NMB incorporated this area into its city limits. It could have been done very easy when there were less residents in this community. It's unconscionable for any of these parties to argue leaving this issue as is, that a toll needs to be paid to dial within the same city limits.

But if indeed its to expensive to merge the calling exchanges, then at the very least this area of NMB needs to assigned a new prefix, taken out of the Wampee exchange and be put in the NMB exchange, the city we live in.

Thank you for your time and concern in this matter.

RECEIVED

Richard Ware